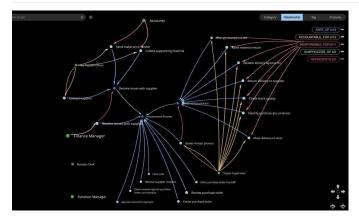




Use Case

Expert Opinion: ERP Project Remediation and Rollout

An Enterprise Resource Planning (ERP) system remediation and rollout to subsidiary companies.



Actors

- Executive team
- Vendors
- Implementation team
- Remediation lead

Prerequisites

- Knowledge and experience of integrated ERP systems
- Business architecture definition
- Remediation capability

Steps

- Identify issues to be resolved
- Recalibrate the team

- Vendor management
- Remediation
- Rollout to subsidiaries

Numbers

- 1 Consolidation company
- 3 Subsidiary companies

Benefits

- 9x Return on investment
- Improved data and information management
- Standardization
- Ability to execute large, complex projects
- Reduced ICT costs
- Process efficiency and effectiveness
- Remediation completed on time and to budget

After struggling with a poor systems implementation and vendor relationship a decision was made by the executive team to review the project, its structure, deliverables and outcomes. The system implementation issues were resolved, and the rollout resumed across multiple subsidiary companies providing a unified platform.